



# NEED TO MAKE A RETURN BB?


We want you to  your item(z) but we get that things don't always work out, so we made a shiny new **returns portal that makes returns EASY AF!**

1. Go to **dollskill.com/returns**
2. Click **START RETURN**
3. Follow the instructions

## OUR RETURN POLICY:

If you don't like your item(z) for any reason (they don't fit, have an imperfection, or just clash with your dog ) you can submit your return for store credit within 30 days of receiving your order. Follow the instructions in the portal to send them back. Once we receive your return it can take up to 7 business days for store credit to automatically be added to your account. If you don't have an account already don't worry, we'll create one for you. We'll email you as soon as your credit is available to get that different size, color, or whatever your lil' heart desires at dollskill.com!

There are some item(z) we don't take back:

- Anything worn, altered, washed or missing its original packaging and tags
- Shooez that are dirty, scuffed, worn or returned with missing or damaged boxes
- Intimates, swimwear, and bodysuits without their lining cuz that would be gross 
- Pierced jewelry, cosmetics, perfume and other beauty products where the cellophane packaging has been removed